



a healthy skin  
experience

# Cancellation Policy

We understand that situations arise and appointments need to be cancelled. To provide the best in customer care for all of our valued clients, we require a minimum **24 hour** cancellation notice.

Clients that do not honor their appointments will be charged a cancellation fee as follows:

|  |   |
|--|---|
| More than 24 hours notice                                | Service will be cancelled at no charge    |
| Less than 24 hours notice                                | 50% of the service price will be charged  |
| Failure to show without notice or same day cancellations | 100% of the service price will be charged |

*\*Any Botox appointment cancelled in less than 24 hours of appointment time will incur a \$50 cancellation fee.*

Payment of cancellation fee must be paid before a new appointment can be scheduled.

This cancellation policy allows us the time to inform our stand-by clients of any availability, as well as keeping our employees' schedules filled, thus better serving everyone. Thank you for your cooperation in this matter and your consideration for your fellow clients.

I, \_\_\_\_\_ have read this cancellation policy and agree to be charged the cancellation fee for any infraction of this cancellation policy.

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Signature of Patient

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Date